



**STARBUCKS®**

**Re: Supplier Letter of Commitment regarding Zero Tolerance Indicators**

Dear Starbucks Supplier,

Starbucks strives to be a great, enduring company by employing business standards and practices that produce social, environmental and economic benefits for the communities where we do business. We believe that conducting business responsibly benefits society as well as our various stakeholders, including employees, customers, suppliers, investors, and community members.

As a global company, Starbucks does business with suppliers from many countries of diverse cultural, social, and economic circumstances. We strive to work with suppliers that are committed to our universal principles of operating their business in a responsible and ethical manner, respecting the rights of individuals, and helping to protect the environment. We have developed Zero Tolerance indicators to address critical issues in the supply chain and share those with our suppliers with the expectation that our suppliers will meet them.

Starbucks reserves the right to reject or claim against any shipments that have not complied with C.A.F.E. Practices requirements.

As a Starbucks supplier, please review the statement below, insert your company's name at the beginning of the statement and then acknowledge the statement's accuracy by signing and returning it to us by no later than November 30, 2015.

Thank you.

Best Regards,

Starbucks Coffee Company

\_\_\_\_\_ (i) complies with all C.A.F.E. Practices Zero Tolerance indicators itself, and (ii) is committed to demonstrating continuous improvement toward eliminating any violation of those Zero Tolerance indicators in its entire supply chain including without limitation all farms, mills and warehouses.

By signing below, I acknowledge that the above is a true and accurate statement and I warrant and represent that I have the authority to sign this acknowledgement on behalf of this supplier.

\_\_\_\_\_  
Printed name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Title

\_\_\_\_\_  
Company