On the Cover:
Kingfisher birds are beloved around the world, with more than 90 species in a variety of habitats. Easily recognized by their large heads and long beaks, Kingfishers are admired for their colorful plumage, keen vision, and skillful hunting. They are indicators of environmental health.

Independent certification by SCS, as represented by the SCS Kingfisher, is a visual expression of our proven commitment to sustainability through environmental stewardship, responsible resource management, and protection of workers and communities.

This Page:
"Old-growth forests are vital to sustaining unique endangered species, climate stability, tourism, clean water, wild salmon, and the cultures of many First Nations."

- Ancient Forest Alliance, Vancouver Island, BC
The business world has embraced the value of Environment, Social and Governance (ESG) practices as a means for conducting more ethical and transparent business, while reinforcing the bottom line. SCS Global Services has been a pioneer in this space, working for nearly four decades to advance sustainability, in order to ensure a healthy planet and a thriving economy that works for everyone. In service of this mission, we are proud to work with clients around the world in the natural resources, built environment, consumer products, food and agriculture, retail, and climate sectors.

Our clients and partners include companies large and small, associations, government and intergovernmental bodies, non-governmental organizations, and community stakeholders. Our services include auditing and inspection, verification and certification, training, and consulting—all grounded in solid business values and sound science. Through these services, we enable decision-makers and purchasers to make informed decisions, giving innovators a competitive edge, and helping propel the growth of a sustainable economy through the development of leadership standards and solutions that drive continuous improvement.

**IN SERVICE OF SUSTAINABILITY**

The business world has embraced the value of Environment, Social and Governance (ESG) practices as a means for conducting more ethical and transparent business, while reinforcing the bottom line. SCS Global Services has been a pioneer in this space, working for nearly four decades to advance sustainability, in order to ensure a healthy planet and a thriving economy that works for everyone. In service of this mission, we are proud to work with clients around the world in the natural resources, built environment, consumer products, food and agriculture, retail, and climate sectors.

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**Having a Positive Impact**

Together with our clients and partners, we are constantly innovating, actively impacting the world around us in many ways:

- Advancing sustainable agriculture
- Securing supply chain integrity
- Enhancing sustainable manufacturing and business practices
- Reinforcing fair, safe, and healthy work environments
- Assuring food safety and quality from farm to fork
- Promoting indoor air quality for building products, furnishings, and finishes
- Encouraging resource conservation and recycling
- Protecting fragile ecosystems on land and at sea
- Reducing company carbon footprints
- Supporting informed decision-making
- Building resilient communities
- Assuring corporate ESG reporting

**Our Role as a Neutral Third Party**

As a neutral third party, we have the informed, independent perspective needed to conduct credible certification audits and provide effective solutions, helping clients identify improvement opportunities and build customer and stakeholder confidence. Our third-party status is corroborated through national and international accreditations, and is built upon the following foundations:

- We are fully independent, with no financial backing from any institution or organization with an interest in our clients or their products.
- We operate on a fee-for-service basis, providing transparency and ensuring that our fees are not attached to client success or sales volumes.
- We engage independent labs when product testing is required, enabling split samples and anonymity for quality control, while assuring customers that we have no interest in excessive testing.
- Our Quality System policies insulate our findings from commercial, financial, and other pressures as SCS managers document and analyze potential conflicts of interest for each project.
APPAREL AND TEXTILES

- Better Cotton Initiative (BCI)
- Ethical Sourcing Consulting
- Global Recycled Standard
- Life Cycle Assessment (LCA)
- Responsible Source
- Responsible Wool Standard
- Recycled Claim Standard
- SCS Recycled Content
- Sustainable Apparel Coalition /Higg MSI

BIOFUELS AND BIO-BASED PRODUCTS

- Bonsucro
- International Sustainability and Carbon Certification (ISCC)
- Low Carbon Fuel Standard (LCFS)
- Roundtable on Sustainable Biomaterials (RSB)
- Sustainable Biomass Program (SBP)
**CLIMATE CHANGE**

- Carbon Footprint Consulting/GHG Inventory Preparation
  - Carbon Disclosure Project (CDP)
  - Climate Impact Profile based on Updated Climate Metrics
  - GHG Verification
  - ISO-14067 (Product Carbon Footprint)
  - PAS 2050
- GHG Verification and Assessment
  - Airport Carbon Accreditation
  - Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA)
  - Carbon Disclosure Project (CDP)
  - The Climate Registry (TCR)
  - World Resources Institute (WRI)
- Carbon Offset Validation and Verification
  - American Carbon Registry (ACR)
  - California Air Resources Board (CARB) Compliance Offset Program
  - Climate Action Reserve (CAR)
  - Climate, Community and Biodiversity Standards (CCB)
  - Forest Carbon Offset Protocol (FCOP)
  - Gold Standard (GS)
  - Low Carbon Fuel Standard (LCFS)
  - Verified Carbon Standard (VCS)
- Carbon Neutrality Verification
  - Carbon neutrality based on updated climate metrics
  - PAS 2060
  - SCS Carbon Neutral Standard
  - GHG Management and Reduction
  - ISCC EU and ISCC+ Certification

**INDUSTRIES SERVED**

Adhesives and Sealants
Agriculture
Apparel
Aquaculture
Biofuels
Bio-based Products
Building and Construction
Chemicals
Cleaners
Flooring
Food
Forestry
Floriculture and Horticulture
Furniture
Government and Institutions
Home and Garden
Jewelry
Metals and Mining
Paints and Coatings
Paper and Pulp
Power Generation
Printing
Retail and Wholesale
Seafood
Solvents
Textiles and Fiber
Transportation

Del Monte's bananas and pineapples are certified carbon neutral from farm to port.

"Now more than ever, we need to understand the responsibility we have as corporate citizens. The work we employ around our conservation efforts is not one that we take lightly. If we want to “Build A Better World Tomorrow” we must continuously improve upon our sustainability initiatives and commit to protecting our planet."

Hans Sauter
Chief Sustainability Officer, Fresh Del Monte Produce Inc.
New Belgium Brewing’s iconic Fat Tire Amber Ale is America’s first nationally distributed carbon neutral beer. SCS issued the certification under the internationally recognized PAS 2060 Carbon Neutrality standard.

Carbon neutral certification for Fat Tire is another step forward in New Belgium’s larger corporate sustainability goal to become fully carbon neutral by 2030 across its entire operation, and points to the types of innovations and changes the company has been undertaking. For example, to minimize its carbon footprint, New Belgium has made a deep commitment to renewable energy, powering the brewery with wind power and producing electricity with solar and biogas technology. It also developed the first carbon footprint study for beer, and has donated millions of dollars to climate and environmental causes.

“The standards and the verification process were both very rigorous but also very transparent. Going forward, Fat Tire gets to continue to be a pioneer, in terms of where we at New Belgium believe industry and business, and the country and the world need to go, and this certification with SCS for carbon neutrality is a really big part of that.”

Steve Fechheimer
CEO, New Belgium Brewing
CORPORATE SUSTAINABILITY

- Alliance for Water Stewardship Certification, Training, and Consulting
- Carbon Footprint Consulting
- Carbon Neutral Certification
- Carbon Offset: Energy, Industrial, and Agricultural
- Carbon Offset Verification
- CDP Reporting Consultancy
- Greenhouse Gas Verification
- Green Retail Consulting and Certification
- Life Cycle Assessment and Carbon Footprint
- Maximum Residue Limit (MRL) Management and Retailer Services
- Recycling Program
- SMETA® Social Audit, Social Compliance Program
- Sustainability Report Assurance
- Zero Waste / Landfill Free Verification

“This verification is another piece of the sustainability puzzle. We’ve known for 20 years that our erosion control solutions support the environment by encouraging vegetation and improving water quality, but now we know that their life cycle produces a small carbon footprint.”

Mike Gorey
CEO of Propex Operating Company, LLC.
PRODUCT SUSTAINABILITY AND ENVIRONMENTAL CLAIMS

- BIFMA LEVEL® Certification for Furniture Sustainability
- Biodegradability Certification for Cleaning and Sanitation Products
- Declare.SM The Nutrition Label For Products
- Environmental Claims Validation
- Environmental Product Declarations based on Life Cycle Assessment
- Environmentally Preferable Product
- Formaldehyde Emissions Regulations – Composite Wood Products
- Green Squared® – for the tile industry
- Health Product Declarations
- Indoor Air Quality (IAQ) Certification
- Lead Safe Paint
- Living Product Challenge
- Recycled Content Certification
- Salvaged Wood and Fiber Verification
- Zero Waste Certification

"Sloan recognizes and takes seriously its responsibility to take care of our planet. We put forth a lot of effort to run our products through the EPD programs. To now not only provide more transparency to our customers, but to also eliminate the carbon footprint for our products is a great win for us."

Patrick Boyle
Director Of Corporate Sustainability, Sloan
FOOD CONSUMER LABELS AND SUSTAINABLE AGRICULTURE

- Alliance for Water Stewardship (AWS)
- Better Cotton Initiative (BCI)
- Bonsucro Certification
- Equitable Food Initiative (EFI)
- Fair Trade Certified® – Fair Trade USA
- Farm Sustainability Assessment (SAI Platform)
- GLOBALG.A.P.
- Gluten-Free Certification
- Non-GMO Project Verification
- Rainforest Alliance
- Responsible Sourcing Strategies and Verification Services
- Responsible Wool Standard (RWS)
- Roundtable on Sustainable Palm Oil Supply Chain
- Roundtable on Sustainable Palm Oil Principles & Criteria
- Sedex SMETA®
- Starbucks™ Ethical Sourcing, C.A.F.E. Practices
- Sustainably Grown®
- USDA Organic
- Veriflora® Sustainably Grown
- Veriflora® Peatlands

“I am incredibly proud of the entire team at the brewery in achieving AWS certification, further strengthening MillerCoors’ commitment to reduce the amount of water used to brew our beers. With the rigor of AWS and strong reputation of SCS, our consumers can have confidence that we are working every day to meet our water-reduction goals and deliver a product that is sustainably brewed.”

Jon Hussey
Vice President and Plant Manager,
Milwaukee Brewery, MillerCoors
Working through the Sustainably Grown certification process has opened our eyes to the amount of thought and effort we have put into implementing progressive practices. We've worked hard to create a working environment that we can all be proud of. It’s not often that we step back from our day-to-day activities to reflect on decisions we have made that contribute to the wellbeing of our employees, our environment, and our community. Being formally recognized under the Sustainably Grown certification validates our efforts and gives us motivation to continue on the path of sustainability.

Nick Edsall
Orchard Manager, Bullseye Farms

Bullseye Farms is the world’s first almond farm to be independently certified under the internationally recognized Sustainably Grown® standard for agricultural crops. Based in Woodland, California, Bullseye Farms is a diversified farming operation that grows almonds marketed under the “Almond Lane” brand.

The Sustainably Grown standard applies to products meeting the highest levels of environmental, social, and economic performance. The program has been benchmarked to numerous international schemes. It applies to agricultural operations around the world, providing a roadmap to satisfy the emerging market for environmental stewardship and social responsibility.

“Working through the Sustainably Grown certification process has opened our eyes to the amount of thought and effort we have put into implementing progressive practices. We’ve worked hard to create a working environment that we can all be proud of. It’s not often that we step back from our day-to-day activities to reflect on decisions we have made that contribute to the wellbeing of our employees, our environment, and our community. Being formally recognized under the Sustainably Grown certification validates our efforts and gives us motivation to continue on the path of sustainability.”

Nick Edsall
Orchard Manager, Bullseye Farms
FOOD SAFETY AND QUALITY

- BRCGS Food Safety
- EPA Compliance and MRL Verification
- FDA Import Detention Clearance
- Food Safety Consulting
- Food Safety Supply Chain
- Food Safety Training
- Food Security (adjunct to GMP)
- FSSC 22000
- GLOBALG.A.P.
- Gluten-Free
- Good Manufacturing Practices (GMP)
- Harmonized GAP
- Hazard Analysis Critical Control Points (HACCP)
- ISO 22000 Certification
- Management and Verification
- Maximum Residue Limit
- Non-GMO Consulting Service and Verification
- USDA Organic
- Pesticide Residue Free and Pesticide Residue Testing
- Primus GFS, Primus Standard GAP and GMP Audits
- Safe Quality Food
- Seafood Safety

“The team at SCS has been nothing short of professional and reliable. During the height of the pandemic in 2020, one of our strategic grower partners was able to successfully achieve Sustainably Grown Certification by SCS Global Services, becoming the first strawberry operation in the world to hold this certificate. This could not have been done without the guidance, support and clear communication from the entire SCS team.”

Eric Valenzuela
Dir. of Food Safety & Sustainability,
California Giant Berry Farms
GREEN BUILDING

- Assure Certified™
- BIFMA e3 level® Furniture Sustainability
- Environmental Product Declarations (EPD)
- FEMB level® The European Office Furniture Federation’s Sustainability Certification Programme
- FloorScore®
- Formaldehyde Emissions Regulations for Composite Wood Products
- Formaldehyde Free / No Added Formaldehyde
- Green Squared® – Environmental Leadership in the Tile Industry
- Health Product Declarations
- Declare™ The Nutrition Label For Products
- Indoor Air Quality (IAQ) – Indoor Advantage™ and Indoor Advantage™ Gold for furniture and building materials
- International Living Future Institute - Living Product Challenge
- Lead Safe Paint®
- Life Cycle Assessment (LCA)
- NSF/ANSI 140 Sustainability Assessment for Carpet
- NSF/ANSI 332 Sustainability Assessment for Resilient Floor Coverings
- No Added Urea Formaldehyde
- Product Category Rules for Environmental Product Declarations
- Product Environmental Footprint
- Recycled Content
- SCS Responsible Source™ for Synthetic Fiber Materials and Products
JEWELRY, ELECTRONICS, METALS AND MINING

- Conflict Minerals Reporting
- Fairmined™ Gold and Silver
- IRMA Certification
- LBMA Responsible Gold and Silver
- LPPM Responsible Platinum and Palladium
- Responsible Jewellery Council
- Responsible Minerals Assurance Process
- SCS Certified Sustainably Rated Diamonds
- SCS Recycled Content
- SCS Responsible Source™
- Signet Responsible Sourcing Protocol
- SMETA® Social Audit, Social Compliance Program
“We were thrilled to be able to work with SCS Global Services to conduct a complete life cycle assessment for AERA. SCS analyzed all areas of our business from production to transportation to storage and delivery and scientifically measured our impacts on the environment. Subsequently, SCS helped us to identify meaningful solutions to offset the key impacts. Our company has a “110% sustainable” mission, which is the core of our commitment to make a net positive impact on the environment. Through this process we are acting to not only neutralize our impact on the planet but to help it heal. We are pleased to say that we are certified carbon negative and have achieved a negative impact on fresh water usage. These achievements, as well as being fully transparent to our customers, would not have been possible without the support of SCS.”

Tina Bhojwani
Co-Founder & CEO, AERA

LIFE CYCLE SERVICES
- Comparative Life Cycle Assessment
- Corporate Sustainability Footprinting
- Environmental Product Declaration (EPD)
- Environmentally Preferable Product
- LCA Critical Review
- LCA Study
- Product Category Rule Development
- Product Environmental Footprint
**RESPONSIBLY SOURCED**

- Bonsucro Certification for Sugar Cane
- Responsible Source for Textiles – Advisory and Verification Services for a Sustainable Supply Chain
- Responsible Sourcing Strategies and Verification Services
- Roundtable on Sustainable Palm Oil – Sustainable Palm Oil Certification for Growers, Oil Mills, Refiners, and Traders
- SMETA® Social Audit, Social Compliance Program

**SUPPLY CHAIN MANAGEMENT**

- Green Retail Consulting
- Responsible Sourcing
- Starbucks C.A.F.E. Practices
- Starbucks Cocoa Practices
- MSC Chain of Custody

“C.A.F.E. Practices is, we believe, the right way to grow coffee. Ultimately for the consumer, this translates into the finest cup of coffee that also supports farmers.”

Kelly Goodejohn
Director for Starbucks’ ethical sourcing programs
“We are excited to build additional trust with our customers through MSC’s certification of our longfin squid fishery. This certification demonstrates that our domestic fisheries management system is working to sustainably manage our major squid fishery to the benefit of the resource, fishing communities, and calamari lovers everywhere.”

Wayne Reichle
President, Lund’s Fisheries

“We are thrilled to congratulate the longfin squid fishery for becoming the first squid fishery in the world to attain MSC certification. This achievement is an acknowledgement and testimony to the great work that the fishers are doing to ensure that they fish responsibly, and will have the resource available for generations to come.”

Brian Perkins
Regional Director for the Americas, Marine Stewardship Council®
Blue Ocean Mariculture has become the first ASC certified finfish farm in the US achieving certification against the ASC Seriola and Cobia Standard at its Hawaii farm.

Blue Ocean Mariculture farms Seriola rivoliana, also known as almaco jack, that is branded as Hawaiian Kanpachi. The farm achieved certification after a rigorous multi-day on-site audit assessing the farm’s performance against dozens of stringent requirements covering environmental and social impacts.

Hawaiian Kanpachi is highly prized by chefs, especially for use in sushi. It is found naturally in the waters of the Pacific Ocean, and Blue Ocean Mariculture farms the fish in submersible open-ocean pens in the seas off the Island of Hawaii, near Kona.

"Many thanks to Joseph, Renato and the team at SCS Global Services for being respectful and patient with us as we went through our audit. It is a stressful process, and at times you can feel vulnerable when others point out your deficiencies. You did so with empathy and humility. You are welcome here anytime!"

Dick Jones
CEO, Blue Ocean Mariculture
SUSTAINABLE FORESTRY

- Forest Stewardship Council® (FSC) Responsible Forest Management
- Forest Stewardship Council® (FSC) Chain of Custody
- Programme for the Endorsement of Forest Certification (PEFC) Chain of Custody
- Responsible Wood Product Chain of Custody
- Responsible Wood Forest Management
- Roundtable on Sustainable Palm Oil (RSPO)
- SCS Legal Harvest™ Timber Legality
- SCS Salvaged Wood and Fiber
- Supply Chain Verification
- Sustainable Biomass Program (SBP)
- Sustainable Forestry Initiative (SFI) Chain of Custody
- Sustainable Forestry Initiative (SFI) Fiber Sourcing
- SVLK (Indonesia) Timber Legality
- Due Diligence for European Union Timber Regulation and the U.S. Lacey Act
- SMETA® Social Audit, Social Compliance Program

“We have been FSC certified by SCS since 2014. Our policy to source FSC-certified materials and to use our own waste products in paper production not only meets our sustainability values, but helps our bottom line. Through use of these sources, we are demonstrating our commitment to serving our customers for the long haul.”

Marcos Uribelarrea  
Paper Business Director, Ledesma
For us, sustainability is a tradition rather than a trend. That’s why we have been focusing on transparent and regional value creation since 1928. By using FSC®-certified raw materials, we try on the one hand to strengthen our sustainable value chain and on the other to highlight to our customers that we use the sustainable raw material of wood for our products.

Florian Mey
Managing Partner, Mey Unternehmensgruppe

Mey is the first company in Germany to put FSC®-certified clothing onto the market and is also one of the first certificate holders for FSC®-certified clothing worldwide. This distinction enables consumers to consciously select products from companies that act responsibly when it comes to forest resources. The interest in the entire story of products that we use in our daily lives is growing more and more. It is important for many consumers that they do not cause damage to nature or human beings, but instead make a contribution to social and environmental responsibility.

As of the autumn/winter collection 2021, all Mey products containing FSC®-certified materials will be identifiable through labelling on the hang tag or packaging. It will be clear that these products contain wood-based materials such as Tencel™, modal fibres, micro modal or viscose, and have successfully undergone an independent examination by SCS.

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Florian Mey
Managing Partner, Mey Unternehmensgruppe
We provide a wide range of training courses and webinars, delivered by experienced industry professionals, to assist you and your team in developing, implementing, and improving your operations.

**Food Safety Focus**
Our food safety team has been providing specialized training courses for more than a decade. These courses address a broad range of topics, including the requirements of internationally recognized food safety audit and certification schemes, as well as government mandated food safety measures. We specialize in methods to reduce food safety risks and teach you how to prepare for audits.

We offer a variety of training styles including webinars, classroom-style at selected locations or virtually enabled, and self-paced online courses. All courses are led by experienced, qualified professionals, and provide curriculum based on the most current food industry standards. Courses include training materials, exams if applicable, and certificates of completion. Our clients choose a training platform that fits best. For a full listing of current food safety training courses, visit: scsglobalservices.com/training.

**Flexible Auditing Solutions**
In our changing world, resilience is essential for success. The coronavirus pandemic has served as a stark reminder that companies and organizations must be prepared to innovate and adapt rapidly to changing circumstances.

As a third-party certification provider, our job is to be there for our clients, providing flexible onsite and remote auditing solutions tailored to each organization's unique needs. Combining decades of auditing expertise with advanced tools and technologies, we're helping our clients deliver on their promises and keep their operations strong with flexible auditing solutions.

**Wide Range of Webinars**
SCS hosts free webinars on subjects related to our wide range of service offerings. These webinars provide in-depth explanations of complex material, translate technical information into user-friendly guidance, review market-related issues, and provide how-to instructions. Our library of webinars can be found on our Resource Center at: scsglobalservices.com/resources/all.

**Webinar Topic Examples**
- Measure and Manage Supply Chain Risks with Easy-to-Use Tools
- Building Products for Healthy Interiors
- LEED V4. EPD Update for Product Manufacturers
- Implementing FSC® Controlled Wood Risk Assessment
- Advances in Life Cycle Assessment
- Tackling Climate Change Based on the Latest Climate Science
- Remote Audits for Chain of Custody: What to Expect
- Water Stewardship Streamlined
- COVID-19 in the Food Industry
- Food Safety and Quality for Hemp and Cannabis
- Non-GMO Project and USDA Organic – Choosing the Right Label
- Sustainably Grown Certification
- The Butterfly Effect: Unlocking the Power of Non-GMO Project Verification
- Sustainability Report Assurance – Overview of the Standards
- Estándar de Certificación Internacional de Bonsucro
- How to Get Started with SMETA Social Compliance Audits
SCS CONSULTING SERVICES

Our new sister organization, SCS Consulting Services, helps implement transformative sustainability solutions that drive meaningful change within your company and beyond. Our experts bring nearly four decades of experience in sustainability and an unwavering commitment to scientific rigor, credibility, and transparency. From establishing robust metrics through environmental impact analyses and carbon footprints, to setting ambitious goals and sustainability strategy, and reporting progress to stakeholders and investors, our consultants will serve as your thought partners to deliver innovative tools and solutions customized to your business needs.

Carbon Footprint Consulting
CDP Consultancy
Food Safety Consulting
Green Retail Consulting
Materiality Assessment
Non-GMO Project Consulting
Responsible Sourcing
Sustainable Supply Chain

To see the complete list of services, visit: scsglobalservices.com/consulting
SCS Standards is a non-profit organization committed to the development of leadership standards that drive sustainability practices and continuous improvement in a practical, responsible, and scientifically-rigorous manner. To this end, we work in three ways:

1. We initiate the development of standards for industry sectors and claims categories that are underserved, and that offer important advances in one or more aspects of sustainability.

2. We participate on national, international, and independent, multi-stakeholder standards writing committees to develop new, consensus-based product and management standards in a wide range of industry sectors.

3. We partner with industry associations and companies who choose to develop their own in-house standards and specifications to establish industry norms, for quality control, and to facilitate supply chain management.

SCS Standards Development
Stakeholder Consultation
Final Standard Drafts
Standards Maintenance

scsstandardsdevelopment.org
RECOGNITION

Over the years, SCS has earned a strong reputation in the industries it serves, standing out for its in-depth expertise, professionalism, and responsive customer service.

“Numi has worked with SCS Global Services across a variety of programs, from assurance for our own Fair Labor Practices supply chain program, to Non-GMO verification, and, most recently, as the certification partner for a new Fair Trade USA supply chain. We’ve also had the opportunity to work with SCS’ LCA team as a service provider for packaging LCA and marine degradation studies. We are always impressed by the professionalism, expertise, and impeccable customer service delivered by SCS staff. SCS is truly a trusted partner and valuable resource for any brand seeking to measure and validate their sustainability claims.”

  Jane Franch  
  Director of Quality, Sourcing and Sustainability  
  Numi Organic Tea

“We are deeply committed to the food safety values of the GFSI standard and aim to foster the principles of the Sustainably Grown audit in our harvesting, cooling and growing practices. SCS has been a fantastic resource and group to work with. Their customer service has made the process of certification all that much better.”

  Kristina Nunes  
  Director of Food Safety, The Nunes Company, Inc.

“We’ve always had great communication from the staff at SCS. Our auditor is a wealth of information for companies. We are very lucky to have his experience and professionalism in our industry.”

  Ilwaco Landing Fishermen  
  Regarding its Marine Stewardship Council (MSC) Chain of Custody certification

“With EPI being new, I was pleased with how SCS Global worked with us to make it a clear, cooperative process. We were able to effectively navigate the requirements with sensible flexibility to reduce potential disruption to our day-to-day operations, while ensuring we met all auditor milestones. The auditors were professional and engaged in the process, making honest connections with our employees, creating a comfortable setting for the employee interviews.”

  Kirsten Bews  
  Director, HR and Compliance, Houweling’s Group  
  Regarding its Equitable Food Initiative (EFI) certification

“Social responsibility is gaining increased awareness in our industry. There are a lot of people making fantastic claims. Stakeholders can become confused and don’t know who or what to believe. SCS helps separate the wheat from the chaff. Their integrity and competence brings needed credibility to the certification process.”

  John Farrington  
  COO, Andrew & Williamson

“The Environmental Paper Network is very pleased that SCS Global Services will be steering this important effort. The deep expertise of SCS Global Services in Life Cycle Assessment, their knowledge of the forest and paper industry, and their reputation for thoroughness and quality will position this project to successfully develop truly useful and fair comparisons of the impacts and sustainability of wood and paper products.”

  Joshua Martin  
  Director, Environmental Paper Network

“Forest Carbon Partners has been pleased to work with SCS on over 20 carbon offset verifications. We value the expertise and professionalism of the SCS verification team because we know that undergoing third-party verification with SCS helps ensure the long-term integrity of our offset credits.”

  Emily Warms  
  Manager of Investment & Operations, New Forests

AWARDS

Environmental Certification Specialists of the Year (2018) 
  Clean Energy Awards Program  
  Global Energy News

Sustainability Leadership Award (2017)  
  Business Intelligence Group

Best Renewable Energy Verification Specialist (2016)  
  Clean Energy Awards Program  
  Global Energy News

Award for Sustainability (2016)  
  Business Environmental Awards  
  Acterra

  Safe Quality Food International

FSC Leadership Award – Robert Hrubes (2014)  
  Design & Build with FSC at GreenBuild  
  Forest Stewardship Council

Best Validation Company and Best Verification Company (2012)  
  2012 Carbon Marker Survey  
  Carbon Trading Magazine  
  Certification Body of the Year (2012)  
  Forest Stewardship Council® (FSC) Australia

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Best Validation Company and Best Verification Company (2012)  
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  Carbon Trading Magazine  
  Certification Body of the Year (2012)  
  Forest Stewardship Council® (FSC) Australia

“You can count on us to bring the collective talents of our entire team at SCS to serve your needs. We will do our best to provide you with consistent, accurate information, and will continuously work to increase our expertise. When we don’t have the answer, we will find someone who does and keep you updated on our progress. We will happily refer you to other resources if we’re unable to meet your needs.

Identify and Anticipate Needs

We will do what we say we’ll do. We will do our best to make sure our service reasonably meets your expectations. If things don’t go as planned, we’ll be honest and quick to keep you informed. If you ever become upset or unhappy with our service, we will work with you to do all we can to resolve the problem to your satisfaction.

Reliability

We will act professionally and treat you with courtesy and respect. We will provide prompt and friendly service. We will be patient, understanding, calm and courteous when you express a question or concern about our service or the standards with which we work. We will respect your time and provide information in a concise and straightforward manner.

Accessibility & Responsiveness

We will be there when you need us and will be responsive to your needs. In general, we will respond to phone calls and emails within one business day. If we don’t think we can respond within two business days, or if we’re away for an extended period, we’ll make sure you have contact information for one of our colleagues.

Respect

We will act professionally and treat you with courtesy and respect. We will provide prompt and friendly service. We will be patient, understanding, calm and courteous when you express a question or concern about our service or the standards with which we work. We will respect your time and provide information in a concise and straightforward manner.

Trust

We will do our best to make sure our service reasonably meets your expectations. If things don’t go as planned, we’ll be honest and quick to keep you informed. If you ever become upset or unhappy with our service, we will work with you to do all we can to resolve the problem to your satisfaction.

Our Client Care Pledge

Quality of Service

You can count on us to bring the collective talents of our entire team at SCS to serve your needs. We will do our best to provide you with consistent, accurate information, and will continuously work to increase our expertise. When we don’t have the answer, we will find someone who does and keep you updated on our progress. We will happily refer you to other resources if we’re unable to meet your needs.

Identify and Anticipate Needs

We will do what we say we’ll do. We will do our best to make sure our service reasonably meets your expectations. If things don’t go as planned, we’ll be honest and quick to keep you informed. If you ever become upset or unhappy with our service, we will work with you to do all we can to resolve the problem to your satisfaction.

Reliability

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Accessibility & Responsiveness

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ACCREDITATIONS AND AFFILIATIONS

<table>
<thead>
<tr>
<th>Program</th>
<th>Accreditation / Approval Body</th>
<th>Accredited / Approved Since:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Forest Stewardship Council® Responsible Forest Management</td>
<td>Accreditation Services International</td>
<td>February, 1996</td>
</tr>
<tr>
<td>Forest Stewardship Council® Chain of Custody</td>
<td>Accreditation Services International</td>
<td>February, 1996</td>
</tr>
<tr>
<td>Marine Stewardship Council® Sustainable Fishing</td>
<td>Accreditation Services International</td>
<td>January, 2001</td>
</tr>
<tr>
<td>Marine Stewardship Council® Chain of Custody</td>
<td>Accreditation Services International</td>
<td>January, 2001</td>
</tr>
<tr>
<td>Organic crops, wild crops and handling operations</td>
<td>U.S. Department of Agriculture</td>
<td>April, 2002</td>
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<tr>
<td>PEFC ST 2002:2013 Chain of Custody of Forest Based Products</td>
<td>American National Standards Institute</td>
<td>March, 2009</td>
</tr>
<tr>
<td>Indoor Advantage™</td>
<td>American National Standards Institute</td>
<td>March, 2009</td>
</tr>
<tr>
<td>Indoor Advantage™ Gold</td>
<td>American National Standards Institute</td>
<td>March, 2009</td>
</tr>
<tr>
<td>FloorScore® (Resilient Floor Covering Institute)</td>
<td>American National Standards Institute</td>
<td>March, 2009</td>
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<tr>
<td>- The Climate Registry General Verification Protocol</td>
<td></td>
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<tr>
<td>- Verified Carbon Standard</td>
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<td>- Climate Action Reserve, Forest Verification Protocol</td>
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<tr>
<td>- The American Carbon Registry</td>
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<tr>
<td>UTZ Chain of Custody Standard</td>
<td>UTZ</td>
<td>May, 2009</td>
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<tr>
<td>Level®, BIFMA e3-2012 Sustainable Furniture Standard</td>
<td>American National Standards Institute</td>
<td>October, 2010</td>
</tr>
<tr>
<td>Veriflora® Standard for Responsible Peatland Management</td>
<td>Canadian Peat and Sphagnum Association</td>
<td>January, 2011</td>
</tr>
<tr>
<td>Bonsucro System Option 1 V4</td>
<td>Better Sugarcane Initiative</td>
<td>July, 2011</td>
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<tr>
<td>GLOBALG.A.P. Option 1 V5.0</td>
<td>American National Standards Institute</td>
<td>August, 2011</td>
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<tr>
<td>Fair Trade USA Agricultural Production and Seafood Programs</td>
<td>Fair Trade USA</td>
<td>December, 2011</td>
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<tr>
<td>Aquaculture Stewardship Council® Chain of Custody</td>
<td>Accreditation Services International</td>
<td>April, 2012</td>
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<tr>
<td>Fairminned standard</td>
<td>Alliance for Responsible Mining (ARM)</td>
<td>April, 2012</td>
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<tr>
<td>ISCC Plus standard</td>
<td>International Sustainability and Carbon Certification</td>
<td>May, 2012</td>
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<tr>
<td>ISCC standard</td>
<td>International Sustainability and Carbon Certification</td>
<td>May, 2012</td>
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<tr>
<td>Mexico GAP V4.0</td>
<td>American National Standards Institute</td>
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<td>GLOBALG.A.P. Produce Safety Standard V4.0 (PSS)</td>
<td>American National Standards Institute</td>
<td>December, 2012</td>
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<tr>
<td>California Cap-and-Trade Program</td>
<td>California Air Resources Board</td>
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<tr>
<td>Health Product Declaration</td>
<td>Health Product Declaration (HPC) Collaborative</td>
<td>November, 2013</td>
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<td>Aquaculture Stewardship Council</td>
<td>Accreditation Services International</td>
<td>March, 2014</td>
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<tr>
<td>Equitable Food Initiative® Scheme - Responsibly Grown</td>
<td>Equitable Food Initiative; ANS (since 2019)</td>
<td>March, 2014</td>
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<tr>
<td>RJC Code of Practices and Chain of Custody Standards</td>
<td>Responsible Jewellery Council</td>
<td>April, 2014</td>
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<td>Signet Responsible Sourcing Protocol Standards</td>
<td>Responsible Jewellery Council</td>
<td>April, 2014</td>
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<tr>
<td>Roundtable On Sustainable Biomaterials</td>
<td>Accreditation Services International</td>
<td>November, 2014</td>
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<td>Environmental Product Declarations Verification</td>
<td>American National Standards Institute</td>
<td>March, 2015</td>
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<td>Eligible Program Operator to develop Type III environmental programs and program declarations</td>
<td>American National Standards Institute</td>
<td>March, 2015</td>
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<tr>
<td>Sustainable Apparel Coalition Pilot Verification</td>
<td>Sustainable Apparel Coalition</td>
<td>July, 2015</td>
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<tr>
<td>Indoor Advantage™ Gold and Indoor Advantage™</td>
<td>BREEAM</td>
<td>July, 2015</td>
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<td>Carbon Disclosure Project (CDP) Consultancy</td>
<td>CDP</td>
<td>August, 2015</td>
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<tr>
<td>Harmonized Produce Safety Standard V1.0</td>
<td>American National Standards Institute</td>
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<td>GLOBALG.A.P. Option 2 V5.0</td>
<td>American National Standards Institute</td>
<td>December, 2015</td>
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<td>Living Product Challenge Standard</td>
<td>International Living Future Institute</td>
<td>February, 2016</td>
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<tr>
<td>Declare™</td>
<td>International Living Future Institute</td>
<td>February, 2016</td>
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<tr>
<td>Non-GMO Project Verification Standard</td>
<td>Non-GMO Project</td>
<td>April, 2016</td>
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<tr>
<td>Alliance For Water Stewardship Standard</td>
<td>Alliance for Water Stewardship</td>
<td>June, 2016</td>
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<tr>
<td>PrimusGFS, including the following scopes:</td>
<td>American National Standards Institute</td>
<td>July, 2016</td>
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<tr>
<td>- Good Agricultural Practices</td>
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<td>- Good Manufacturing Practices</td>
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<td>- Food Safety Management Systems</td>
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<td>- Hazard Analysis Critical Control Points</td>
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<tr>
<td>SCS Sustainably Grown®</td>
<td>American National Standards Institute</td>
<td>December, 2016</td>
</tr>
<tr>
<td>Eco-Labeling Certification body meeting the requirements of ISO 14020, ISO 14024 and ISO 17065</td>
<td>American National Standards Institute</td>
<td>December, 2016</td>
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<tr>
<td>Indoor Advantage® and Indoor Advantage® Gold Standards</td>
<td>U.S. Environmental Protection Agency</td>
<td>December, 2016</td>
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<td>Recognized conformity assessment bodies for services provided in connection with the following standards:</td>
<td>U.S. Environmental Protection Agency</td>
<td>December, 2016</td>
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<tr>
<td>• NSF/ANSI 140 - 2015 Sustainability Assessment for Carpet</td>
<td>SCS Sustainably Grown®</td>
<td>December, 2016</td>
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<tr>
<td>• NSF/ANSI 332 - 2015 Sustainability Assessment for Resilient Floor Coverings</td>
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<tr>
<td>RSPO Supply Chain Certification Systems</td>
<td>Accreditation Services International</td>
<td>January, 2017</td>
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<tr>
<td>Responsible Wood Australian Standard® For Sustainable Forest Management (AS 4708-2013)</td>
<td>Joint Accreditation System of Australia and New Zealand</td>
<td>June, 2017</td>
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<td>Farm Sustainability Assessment</td>
<td>SAI Platform</td>
<td>August, 2017</td>
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<td>Sustainable Biomass Program</td>
<td>Accreditation Services International</td>
<td>July, 2018</td>
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<tr>
<td>Greenhouse Gas Emissions Inventories</td>
<td>Airport Carbon Accreditation</td>
<td>July, 2018</td>
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<tr>
<td>ISO 22000 for Food Safety Management Systems</td>
<td>Joint Accreditation System of Australia and New Zealand</td>
<td>August, 2018</td>
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<tr>
<td>asthma &amp; allergy friendly®</td>
<td>Allergy Standards Limited</td>
<td>November, 2018</td>
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<tr>
<td>RSPO Principles &amp; Criteria</td>
<td>Accreditation Services International</td>
<td>November, 2018</td>
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<tr>
<td>FEME Sustainability</td>
<td>American National Standards Institute</td>
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<tr>
<td>Sustainable Forestry Initiative</td>
<td>American National Standards Institute</td>
<td>March, 2019</td>
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<tr>
<td>FSSC 22000</td>
<td>FSSC 22000 Food Safety System</td>
<td>June, 2019</td>
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<tr>
<td>Association of Professional Social Compliance Auditors Member Firm</td>
<td>APSCA</td>
<td>August, 2019</td>
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<tr>
<td>Gluten-Free</td>
<td>Gluten-Free Certification Organization</td>
<td>August, 2019</td>
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<tr>
<td>SMETA</td>
<td>Sedex</td>
<td>October, 2019</td>
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<tr>
<td>Sustainable Forestry Initiative Fiber Sourcing Standard, excluding Appendix 1</td>
<td>ANSI National Accreditation Board (ANAB)</td>
<td>December, 2019</td>
</tr>
</tbody>
</table>
**PARTNERSHIPS AND AFFILIATIONS**

Association of Professional Social Compliance Auditors (APSCA)

APSCA is an industry association, whose members represent a substantial majority of the Social Compliance audit industry. Its mission is to enhance the professionalism, consistency, and credibility of the individual and organizations performing independent social compliance audits.

AgSafe

The mission of AgSafe is to advance the food and farming industries committed to a safe, sustainable workforce and food supply by providing practical education and resources. Through this partnership, SCS clients have access to expanded training opportunities. Additionally, SCS clients gain access to AgSafe’s “Member’s Only” resources.

Business and Institutional Furniture Manufacturers Association (BIFMA)

BIFMA is the non-profit trade association for business and institutional furniture manufacturers. SCS is an active and long-standing member of BIFMA technical working groups for the e3 Furniture Sustainability Standard and M7.1x7.1 VOC Emissions Standards.

eco-INSTITUT

eco-INSTITUT is a leading provider of product emissions and chemical testing based in Cologne, Germany. It conducts volatile organic compound (VOC) emissions testing for the SCS Indoor Advantage®, SCS Indoor Advantage® Gold, and FloorScore® certification programs in conformance with industry-recognized sustainability and environmental claims standards.

Florida Fruit and Vegetable Association

The Florida Fruit and Vegetable Association is the state’s leading full-service specialty crop organization, serving Florida’s grower-shipper community since 1943. FPPA represents a broad range of crops, including vegetables, citrus, tropical fruit, berries, sod, sugar cane, tree crops, and more.

Grower Shipper Association of Central California

GSA is a respected and continuously growing force in the agricultural industry committed to representing the needs of its members. SCS is an associate member of The Chairman’s Roundtable which allows GSA members to team up with industry leaders to make a stronger impact in shaping the important local, regional, state and federal issues facing agriculture.

German Institute of Global and Area Studies

GIGA is an independent social science research institute whose mission is to analyze political, social, and economic developments in Africa, Asia, Latin America, and the Middle East, as well as global issues. The GIGA approach is global in content, reach, and structure.

Institute of Food Technologists

Since 1939, IFT has been advancing the science of food and its application across the global food system by creating a dynamic forum where individuals from more than 90 countries can collaborate, learn, and grow, transforming scientific knowledge into innovative solutions for the benefit of people around the world.

International Precious Metals Institute

IPMI is an international association of members of the precious metals community formed to provide a forum for the exchange of information and technology. IPMI seeks and promotes the efficient and environmentally sound use, reuse, and recycling of precious metals from both primary and secondary sources. IPMI conducts educational meetings and courses and serves as a primary resource for information worldwide.

Initiative for Responsible Mining Assurance (IRMA)

IRMA was formed to respond to the demand for socially and environmentally responsible mining. IRMA developed a comprehensive standard for all mined materials in a multi-stakeholder collaboration with mining companies, purchasers, NGOs, affected communities and labor organizations. SCS is assisting IRMA in standards development and the program launch phase.

ISEAL Alliance

The ISEAL Alliance is an internationally recognized organization dedicated to ensuring credible and innovative sustainability standards.

mindful MATERIALS

mindful MATERIALS is a design industry initiative that provides a common platform for companies to clearly communicate transparency and optimization information for building products.

Produce Marketing Association

The Produce Marketing Association is a trade organization representing companies from every segment of the global fresh produce and floral supply chain. PMA helps members grow by providing connections that expand business opportunities and increase sales and consumption. SCS has been a member for over two decades.

Program Operators Consortium

POC is a group of standards developers and certifiers specializing in the development of Product Category Rules and the certification of Environmental Product Declarations, working together to advance environmental product transparency in the marketplace.

ResponsibleSteel

A not-for-profit organization, ResponsibleSteel is the steel industry’s first global multi-stakeholder standard and certification initiative. Its mission is to maximize steel’s contribution to a sustainable society.

Sustainable Apparel Coalition

The Sustainable Apparel Coalition was formed by sustainability leaders and leading environmental and social organizations to address current social and environmental challenges, representing more than one-third of the global apparel and footwear industries.

Sustainable Purchasing Leadership Council

SPLC was created to simplify, optimize, and standardize the practice of sustainable procurement. SCS is a member of the Founders Circle.

Texas International Produce Association

TIPA was created in 1942 to represent the business, economic, and political interests of Texas-grown fruits and vegetables; and address the issues and opportunities surrounding the imports of Mexico-grown produce that is shipped through Texas ports.

Textile Exchange

Textile Exchange is a global nonprofit organization that works with the entire textile supply chain to reduce environmental impacts and promote positive change within the industry. SCS collaborates with the Textile Exchange on climate change metrics and environmental claims verification programs and processes.

The Last Prisoner Project

The Last Prisoner Project focuses on justice initiatives for individuals still incarcerated for victimless cannabis offenses. SCS is supporting the Prison to Prosperity Reentry Program with food safety vocational training scholarships.

ToxServices

ToxServices is a scientific consulting firm focused on toxicology and risk assessment. It helps manufacturers prepare and publish their HPDs using the HPD Collaborative’s online builder tool, while SCS provides the independent verification required to validate the HPD disclosure claim.

TraceTrust

TraceTrust is committed to elevating the Cannabis and Hemp industry’s standard of dose accuracy to support manufacturers dedicated to product transparency and safety, furthering consumer confidence in Cannabis and Hemp derived products. A True Dose™ and HGAP™ are the first universal independent third-party certifications to validate the source of all ingredients, good manufacturing practices (GMPs), instructions for use, and label claims.

United Fresh

United Fresh Produce Association is the industry’s leading trade association committed to driving the growth and success of produce companies and their partners. United Fresh represents the interests of member companies throughout the global fresh produce supply chain, including family-owned, private, and publicly traded businesses as well as regional, national, and international companies.

U.S. Green Building Council

The U.S. Green Building Council is a nonprofit organization that promotes sustainable design and construction through the LEED building rating system, along with educational offerings, worldwide chapters, and the annual Greenbuild Conference and Expo.
SCS CANADA

SCS has been providing third-party certification of environmental and sustainability claims to clients in Canada for more than 30 years. Our Canadian operation serves clients in the energy, forestry, wood products, paper and printing, and fisheries industries. SCS Canada’s flexible approach to project execution allows us to deliver appropriate, cost-effective sustainability solutions that enhance the customer experience and increase long-term business success. Our audit professionals are highly qualified in their fields and bring a rich mix of academic disciplines and experience to their work.

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+1 510 452 6394

Eddie Gomez, Director of Sales and Business Development, LATAM
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+55 54 99688 376

SCS CHINA

SCS has been providing premium sustainability services in China for many years and with our agents, we continue to provide trust, expertise, and customer service to help companies create a sustainable path to the global marketplace.

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China – Built Environment and Environmental Claims
Rujie Du, Regional Representative, China
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+86 188 0009 8815

China – Natural Resources
Wei Wu, Regional Representative, China
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China – Seafood Sustainability
Haifeng Li, Regional Representative, China
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SCS EUROPE

SCS has been providing global leadership in third-party environmental and sustainability certification, auditing, testing, and standards development for over 30 years. Our programs span a wide cross-section of industries, recognizing achievements in green building, product manufacturing, food and agriculture, forestry, retail, and more. We are accredited to provide services under a wide range of nationally and internationally recognized certification programs. We are uniquely positioned to provide comprehensive, market driven sustainability solutions to create value for our customers. Consistent with our mission, we are a chartered benefit corporation, reflecting our commitment to socially and environmentally responsible business practices.

Henning M. Bloech, EU Director
HBloech@scsglobalservices.com
+49 171 210 0080

SCS INDIA

SCS India services the South Asia and Middle East markets on behalf of SCS, providing third-party certification, auditing and testing of environmental, sustainability, and quality claims. We offer accredited and globally-recognized programs such as FSC® and PEFC and provide additional services specific to the India market.

India - Environmental Certification Services
Bobby Mathew, Director of Business Development, India & Middle East
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+91 99866 74550

India - Forestry Certification Services
Teena Antil, Regional Representative, India
+91 925 514 7827

India - Built Environment and Environmental Certification Services
Stanley Mathuram, Executive Vice President, Corporate Sales
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+1 616 299 1073

India - Forestry Certification Services
Yeena Antil, Eco Stewardship Pvt. Ltd.
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+91 925 514 7827

GLOBAL OFFICES
SCS MEXICO
SCS provides a wide range of internationally recognized certification and verification services throughout Mexico. Our experienced, dedicated team of business development managers will help your organization select the right programs to best suit your needs. Our services include: food and agriculture programs such as GLOBALG.A.P., PrimusGFS, Good Manufacturing Practices (GMP) and Safe Quality Food (SQF); forestry programs such as FSC®, Forest Management, SBP, PEFC Chain-of-Custody and FSC®, Chain-of-Custody; and environmental certification services including Recycled Content, BIFMA LEVEL®, Floorscore®, Bonsucro, Lead Safe Paint, Formaldehyde Emissions Regulations (CARB/EPA), Responsible Source Textiles and more.

Oscar Morales, Business Development; Central and South Mexico
OMorales@scsglobalservices.com
+52 667 230 0693

Mexico - Environmental Certification Services and Forestry
Carlos Ortega, Sales, Chain of Custody Natural Resources
CAyala@scsglobalservices.com
+52 951 199 9133

SCS SOUTH AMERICA
SCS has an established record of action in South America. With clients in nine countries, we offer a wide range of services including: FSC® forest certification, sustainable agriculture, Veriflora® flowers, sustainable seafood and water management, sustainable biofuels/bioproducts, sugarcane, soybean, and palm certifications, recycled material and environmental certification services. – Sustainable Biofuels/Bioproducts – Sugarcane, Soybean and Palm Certifications – Sustainable Agriculture – Environmental Certification Services – Sustainable Seafood and Water Management

Eddie Gomez, Director of Sales and Business Development, LATAM
EGomez@scsglobalservices.com
+55 54 99688 376

SCS SOUTHEAST ASIA
Through our Indonesia office, SCS provides third-party certification, auditing, and testing services to the Southeast Asia markets. We specialize in forestry, fisheries, agriculture, and manufacturing claims through a variety of globally recognized programs including FSC®, MSC®, Fair Trade, Global G.A.P. and many others. Rely on us for regional knowledge, reliable customer service, and professional expertise.

Todd Frank, Regional Director, Southeast Asia
TFrank@scsglobalservices.com
+62 021 5289 7466

Southeast Asia - Environmental Certification Services
Stanley Mathuram, Executive Vice President, Corporate Sales
SMathuram@scsglobalservices.com
+1 616 299 1073

SCS MIDDLE EAST
Middle East services the South Asia and Mideast markets on behalf of SCS, providing third-party certification, auditing and testing of environmental, sustainability and quality claims. We offer accredited and globally-recognized programs such as FSC®, PEFC Chain of Custody, timber legality verification, as well as additional services specific to the Middle East market.

Middle East - Environmental Certification Services
Bobby Mathew, Director of Business Development, India & Middle East
BMathew@scsglobalservices.com
+91 99866 74550

Middle East - Forestry Certification Services
Stanley Mathuram, Executive Vice President, Corporate Sales
SMathuram@scsglobalservices.com
+1 616 299 1073

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