



SCSglobal
SERVICES
Setting the standard for sustainability™



On the Cover:

Kingfisher birds are beloved around the world, with more than 90 species in a variety of habitats. Easily recognized by their large heads and long beaks, Kingfishers are admired for their colorful plumage, keen vision, and skillful hunting. They are indicators of environmental health.

Independent certification by SCS, as represented by the SCS Kingfisher, is a visual expression of our proven commitment to sustainability through environmental stewardship, responsible resource management, and protection of workers and communities.

This Page:

“Old-growth forests are vital to sustaining unique endangered species, climate stability, tourism, clean water, wild salmon, and the cultures of many First Nations.”

– Ancient Forest Alliance, Vancouver Island, BC

2 **IN SERVICE OF SUSTAINABILITY**

2 HAVING A POSITIVE IMPACT

2 OUR ROLE AS A NEUTRAL THIRD PARTY

3 SCS HIGHLIGHTS

6 **SERVICES**

8 APPAREL AND TEXTILES

8 BIOFUELS AND BIO-BASED PRODUCTS

9 CLIMATE CHANGE

12 CORPORATE SUSTAINABILITY

13 PRODUCT SUSTAINABILITY

13 ENVIRONMENTAL CLAIMS

16 FOOD CONSUMER LABELS

16 SUSTAINABLE AGRICULTURE

17 FOOD SAFETY AND QUALITY

20 GREEN BUILDING

21 JEWELRY, ELECTRONICS, METALS AND MINING

24 LIFE CYCLE SERVICES

25 RESPONSIBLY SOURCED

25 SUPPLY CHAIN MANAGEMENT

28 FISHERIES AND SEAFOOD

29 SUSTAINABLE FORESTRY

31 TRAINING AND EDUCATION

33 **RECOGNITION**

35 ACCREDITATIONS AND AFFILIATIONS

39 PARTNERSHIPS AND AFFILIATIONS

41 GLOBAL OFFICES



IN SERVICE OF **SUSTAINABILITY**

SCS Global Services has been working for more than three decades to advance sustainability, in order to ensure a healthy planet and a thriving economy that works for everyone. In service of this mission, we are proud to work with clients around the world in the natural resources, built environment, consumer products, food and agriculture, retail, and climate sectors in their efforts to meet U.N. Sustainable Development Goals. Our clients and partners include companies large and small, associations, government and intergovernmental bodies, non-governmental organizations, and community stakeholders. Our neutral third-party services include auditing and inspection, verification and certification, training, and consulting – all grounded in solid business values and sound science. Through these services, we enable decision-makers and purchasers to make informed decisions, giving innovators a competitive edge, and helping propel the growth of a circular economy through the development of leadership standards and solutions that drive continuous improvement.

Having a Positive Impact

Together with our clients and partners, we are actively impacting the world around us in many ways, such as:

- Advancing sustainable agriculture
- Securing supply chain integrity
- Enhancing sustainable manufacturing and business practices
- Reinforcing fair, safe and healthy work environments
- Assuring food safety and quality from farm to fork
- Promoting indoor air quality for building products, furnishings and finishes
- Encouraging resource conservation and recycling
- Protecting fragile ecosystems on land and at sea
- Reducing company carbon footprints
- Supporting informed decision-making
- Building resilient communities

Our Role as a Neutral Third Party

As a neutral third party, we have the informed, independent perspective needed to conduct credible certification audits and provide innovative solutions, helping clients identify improvement opportunities and build customer and stakeholder confidence. Our third-party status is corroborated through national and international accreditations, and is built upon the following foundations:

- We are fully independent, with no financial backing from any institution or organization with an interest in our clients or their products.
- We operate on a fee-for-service basis, providing transparency and ensuring that our fees are not attached to client success or sales volumes.
- We engage independent labs when product testing is required, enabling split samples and anonymity for quality control, while assuring customers that we have no interest in excessive testing.
- Our Quality System policies insulate our findings from commercial, financial and other pressures as SCS managers document and analyze potential conflicts of interest for each project.

SCS HIGHLIGHTS

1984

1984

Established world's first Pesticide Residue Free certification program for fresh produce, with first voluntary full disclosures from growers.

1985

Established first pesticide residue and nutrition testing QA program for supermarket fresh produce departments.

1990

1987

Launched first U.S. HACCP food safety training and audit programs for food producers, processors, handlers and retailers.

1989

Launched first third-party U.S. certification program for environmental claims, and initiated sustainability services for retailers.

1990s

Participated in writing the international ISO 14000 standards for environmental labeling and life cycle assessment.

1991

Conducted first international independent certification of a wood product made from wood from a responsibly managed forest.

1994

Established world's first Life Cycle Assessment based Type III Environmental Product Declaration label: Environmental Report Card.

Participated in the establishment of international Forest Stewardship Council® standard, and accredited as one of first certifiers.

1995

1997

Participated in the establishment of international Marine Stewardship Council® standard, and accredited as one of first certifiers.

Established SCS Mexico subsidiary as first of many international ventures to expand service offerings in countries around the world.

2000

Accredited as one of the first organic certifiers under USDA National Organic Program.

2000

2002

Launched flavor and nutrition management services to help growers, seed companies and food retailers optimize these features.

2003

Worked with Starbucks to establish C.A.F.E. Practices program for its international coffee supply chain.

2004

Launched sustainable agriculture certification, first for cut flowers and ornamental plants, then for fresh produce.

2005

2007

Initiated U.S. National Sustainable Agriculture Standard under ANSI open, multi-stakeholder consensus standard development process.

2008

Launched greenhouse gas (GHG) inventory and carbon offset validation and verification services.

Initiated U.S. national life cycle assessment standard to augment international standards and provide rigorous guidance for LCA based claims.

2012

Became SCS Global Services, represented by the SCS Kingfisher certification logo.

2010

2014

Accredited as auditor to the Responsible Jewelry Council® Code of Practices and Chain of Custody standards.

First certification body fully accredited by the Roundtable on Sustainable Biomaterials.

Approved to conduct UTZ Code of Conduct and Chain of Custody audits for coffee, cocoa, and tea.

2015

Expanded its Sustainably Grown® program internationally with certification of bananas and pineapples.

2015

2015 CONTINUED

Accredited by ANSI as an Eligible EPD Program Operator and Independent EPD Verifier.

Published most comprehensive LCA study ever conducted for paper products.

2016

Approved certifier for Primus GFS GAP, GMP, FMS, HACCP scopes.

Approved certifier for ILFI Living Product Challenge and Declare.™

Sustainably Grown® completes GSCP Equivalence Process.

Approved as Non-GMO Project Verification Standard Technical Administrator.

2017

Accredited certifier under the Responsible Minerals Assurance Process.

Named first North American certifier under Responsible Palm Oil Standard.

Sustainability Leadership Award Winner: Business Intelligence Group.

Recognized by EPA as a Third-Party Certifier for Formaldehyde Rule.

2018

Initiated Gluten-Free Certification Organization services.

Accredited as a certifier under ISO 22000:2005 international standard for food safety management.

2020

2018 CONTINUED

Approved by Allergy Standards Limited to offer asthma & allergy friendly® certification.

2019

Accredited to certify SFI fiber sources and chain of custody.

Accredited to assess composite wood products under EPA TSCA Title VI.

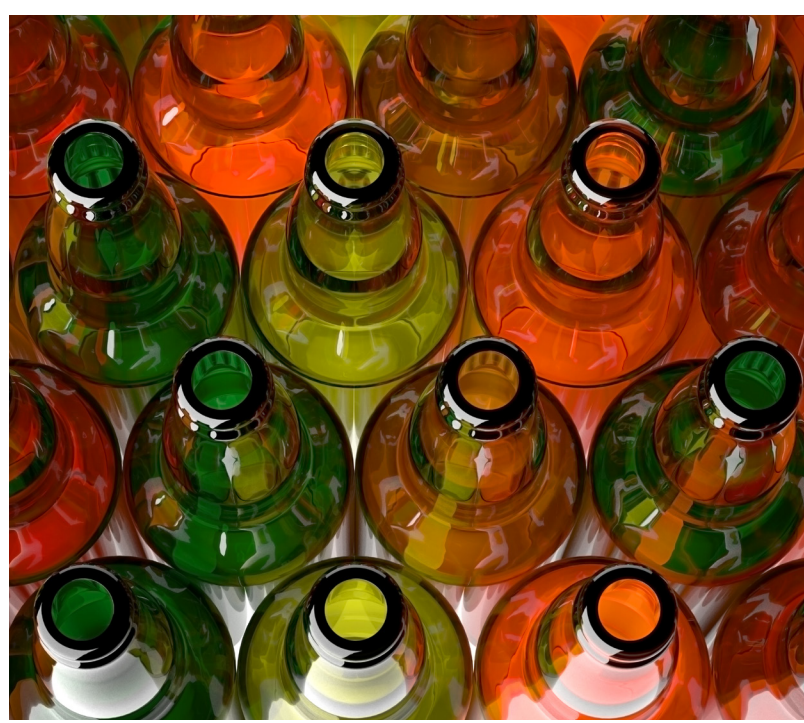
Accredited as FSSC 22000 food safety certifier.

2020

Developed on-site and remote virtual audit protocols to meet client needs during the pandemic.

Approved by CARB as verifier for the Low Carbon Fuel Standard.

Approved to provide SMETA social compliance audits.



FERRERO • STEELCASE • ADP • WORLD BANK • ALLSTEEL • DEL MONTE FRESH PRODUCE
AMERICAN AIRLINES • PERI & SONS FARMS • ANDERSEN CORPORATION • ANDREU WORLD
ANTHEM • ARCHER DANIELS MIDLAND • ARMSTRONG FLOORING • BASF • BENTLEY MILLS
MENDOCINO REDWOOD PRODUCTS • TOP HAT MUSHROOMS • BEST BUY PRODUCTS • COLLINS
STARBUCKS • BRILLIANT EARTH • SUN VALLEY RAISINS • ADVANSIX • CARGILL • POM
WONDERFUL • CLARUS • CONGOLEUM • DAVID LUKE LTD. • NORTH SHORE GREENHOUSES
DIGNITY HEALTH • DUNN EDWARDS • FRUIT OF THE LOOM • GUNLOCKE • HERMAN MILLER
EUROPE • HUMANSIZE • HUNTER DOUGLAS • BERGER PEAT MOSS • TAYLOR FARMS • KIMBALL
RALPH PERRY IMPORT EXPORT • WILSONART ENGINEERED SURFACES • HAWORTH
RIVANNA NATURAL DESIGNS • BUMBLE BEE FOODS • HYUNDAI • L&C CORPORATION
TREASURY WINE ESTATES • LAURA'S CHEVRE • WWF GERMANY • PACIFIC FOREST TRUST
INTELLIGENT BLENDS • 84 LUMBER • JBT AEROTECH • AUSTRAL FISHERIES • JOHNS MANVILLE
LOCAL ROOTS • WILDLIFE WORKS • GENERAL MILLS • HP • JOHNSON & JOHNSON • VISION
ITTELLA INTERNATIONAL • LONESTAR LOBSTER • TCHO • IDEAL SNACKS • KEILHAUER
THE NATURE CONSERVANCY • ALTRO LIMITED • ALBION FARMS & FISHERIES • KARNDEN

SERVICES

DESIGN FLOORING • GUITTARD CHOCOLATE COMPANY • KELLY-MOORE PAINTS • JELLY
BELLY • AMY'S KITCHEN • SEVEN ISLANDS LAND COMPANY • KAILIS BROS • TRI MARINE
LEDESMA • LEVI STRAUSS & CO • FORTUNE FISH & GOURMET • LG • HAUSYS AMERICA
LUMBER LIQUIDATORS • JSL FOODS • REDWOOD FOREST FOUNDATION • ROSEBURG
HALIBURTON FOREST & WILDLIFE RESERVE • MANNINGTON MILLS • MAPEI CORPORATION
MASONITE ARCHITECTURAL • BARRY CALLEBAUT • FRESH EXPRESS • LAND O'LAKES
WHIRLPOOL • THE CONSERVATION FUND • METROFLOR • HOKTO KINOKO • MILLER COORS
MOHAWK INDUSTRIES • NESTLE WATERS • KEURIG • KOHL BUILDING PRODUCTS • CREATIVE
SNACKS COMPANY • NEUTRAL POSTURE • SHANNON SPECIALTY FLOORS • NOVOLUX • NEW
YORK PACKAGING • DRISCOLLS • AFRICAN WILDLIFE FOUNDATION • WEAVER POPCORN
COMPANY • WISCONSIN DEPARTMENT OF NATURAL RESOURCES • OWENS CORNING
LITEQ INC • SURFACEWORKS • ROPPE HOLDING COMPANY • SHANNON SPECIALTY FLOORS
3M • CHICKEN OF THE SEA • NACIONAL AGRO INDUSTRIAL • OFS • SHAW INDUSTRIES
GROUP • IDAN FOODS • NEW COUNTRY ORGANICS • SLOAN • TETRAPAK • ALBERT BARTLETT
STELLA MCCARTNEY • DOLE PACKAGED FOODS • TATE INC • HUMBOLDT REDWOOD COMPANY



APPAREL AND TEXTILES

- Better Cotton Initiative
- Ethical Sourcing Consulting
- Global Recycled Standard
- Life Cycle Assessment
- Responsible Source
- Responsible Wool Standard
- Recycled Claim Standard
- Recycled Content
- Sustainable Apparel Coalition/Higg MSI

BIOFUELS AND BIO-BASED PRODUCTS

- Bonsucro
- International Sustainability and Carbon Certification
- Low Carbon Fuel Standard
- Roundtable on Sustainable Biomaterials
- Sustainable Biomass Program





CLIMATE CHANGE

- Carbon Footprint Consulting/GHG Inventory Preparation
 - Airport Carbon Accreditation
 - Carbon Disclosure Project (CDP)
 - Climate Impact Profile based on Updated Climate Metrics
 - GHG Verification
 - ISO-14067 (Product Carbon Footprint)
 - PAS 2050
- GHG Verification and Assessment
 - Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA)
 - Carbon Disclosure Project (CDP)
 - The Climate Registry (TCR)
 - World Resources Institute (WRI)
- Carbon Offset Validation and Verification
 - American Carbon Registry (ACR)
 - California Air Resources Board (CARB) Compliance Offset Program
 - Climate Action Reserve (CAR)
 - Climate, Community and Biodiversity Standards (CCB)
 - Forest Carbon Offset Protocol (FCOP)
 - Gold Standard (GS)
 - Low Carbon Fuel Standard (LCFS)
 - Verified Carbon Standard (VCS)
- Carbon Neutrality Verification
 - Carbon neutrality based on updated climate metrics
 - PAS 2060
- GHG Management and Reduction
- ISCC EU and ISCC+ Certification



Del Monte's bananas and pineapples are certified carbon neutral from farm to port.

"Now more than ever, we need to understand the responsibility we have as corporate citizens. The work we employ around our conservation efforts is not one that we take lightly. If we want to 'Build A Better World Tomorrow', we must continuously improve upon our sustainability initiatives and commit to protecting our planet."

Hans Sauter
Chief Sustainability Officer, Fresh Del Monte Produce INC.

INDUSTRIES SERVED

Adhesives and Sealants
Agriculture
Apparel
Aquaculture
Biofuels and Bio-based Products
Building and Construction
Chemicals
Cleaners
Flooring
Food
Forestry
Floriculture and Horticulture
Furniture
Government and Institutions
Home and Garden
Jewelry
Metals and Mining
Paints and Coatings
Paper and Pulp
Power Generation
Printing
Retail and Wholesale
Seafood
Solvents
Textiles and Fiber
Transportation



CORPORATE SUSTAINABILITY

- Alliance for Water Stewardship Certification, Training and Consulting
- Carbon Footprinting Consulting
- Carbon Neutral Certification
- Carbon Offset: Energy, Industrial and Agricultural
- Green Retail Consulting and Certification
- Sustainability Report Assurance
- Zero Waste / Landfill Free Verification
- Life Cycle Assessment and Carbon Footprint
- Recycling Program
- SMETA® Social Audit, Social Compliance Program



"This verification is another piece of the sustainability puzzle. We've known for 20 years that our erosion control solutions support the environment by encouraging vegetation and improving water quality, but now we know that their life cycle produces a small carbon footprint."

Mike Gorey
CEO of Propex Operating Company, LLC.



PRODUCT SUSTAINABILITY AND ENVIRONMENTAL CLAIMS

- BIFMA LEVEL® Certification for Furniture Sustainability
- Biodegradability Certification for Cleaning and Sanitation Products
- Declare,SM The Nutrition Label For Products
- Environmental Claims Validation
- Environmental Product Declarations based on Life Cycle Assessment
- Environmentally Preferable Product
- Formaldehyde Emissions Regulations – Composite Wood Products
- Green Squared® – for the tile industry
- Health Product Declarations
- Indoor Air Quality Certification
- Lead Safe Paint
- Recycled Content Certification
- Salvaged Wood and Fiber Verification
- Zero Waste Certification

“Sloan recognizes and takes seriously its responsibility to take care of our planet. We put forth a lot of effort to run our products through the EPD programs. To now not only provide more transparency to our customers, but to also eliminate the carbon footprint for our products is a great win for us.”

Patrick Boyle

Director Of Corporate Sustainability, Sloan





FOOD CONSUMER LABELS AND SUSTAINABLE AGRICULTURE

- Alliance for Water Stewardship
- Better Cotton Initiative
- Bonsucro Certification
- Equitable Food Initiative
- Fair Trade Certified® – Fair Trade USA
- Farm Sustainability Assessment (SAI Platform)
- GLOBALG.A.P.
- Gluten-Free Certification
- Non-GMO Project Verification
- Organic (USDA)
- Responsible Sourcing Strategies and Verification Services
- Responsible Wool Standard
- Roundtable on Sustainable Palm Oil Supply Chain
- Roundtable on Sustainable Palm Oil Principles & Criteria
- Sedex SMETA®
- Starbucks™ Ethical Sourcing, C.A.F.E. Practices
- Sustainably Grown®
- UTZ/RA Certification for Supply Chains and Agriculture
- Veriflora® Sustainably Grown
- Veriflora® Peatlands

"I am incredibly proud of the entire team at the brewery in achieving AWS certification, further strengthening MillerCoors' commitment to reduce the amount of water used to brew our beers. With the rigor of AWS and strong reputation of SCS, our consumers can have confidence that we are working every day to meet our water-reduction goals and deliver a product that is sustainably brewed."

Jon Hussey

Vice President and Plant Manager, Milwaukee Brewery, MillerCoors





FOOD SAFETY AND QUALITY

- BRCGS Food Safety
- EPA Compliance and MRL Verification
- FDA Import Detention Clearance
- Food Safety Consulting
- Food Safety Supply Chain
- Food Safety Training
- Food Security (adjunct to GMP)
- FSSC 22000
- GLOBALG.A.P.
- Gluten-Free
- Good Manufacturing Practices (GMP)
- Harmonized GAP
- Hazard Analysis Critical Control Points
- ISO 22000 Certification
- Management and Verificaton
- Maximum Residue Limit
- Non-GMO Consulting Service and Verifiication
- Organic (USDA)
- Pesticide Residue Free and Pesticide Residue Testing
- Primus GFS and Primus Standard GAP and GMP Audits
- Safe Quality Food
- Seafood Safety





GREEN BUILDING

- Assure Certified™
- BIFMA e3 level® Furniture Sustainability
- Environmental Product Declarations
- FEMB level® The European Office Furniture Federation's Sustainability Certification Programme
- FloorScore®
- Formaldehyde Emissions Regulations for Composit Wood Products
- Formaldehyde Free / No Added Formaldehyde
- Green Squared® – Environmental Leadership in the Tile Industry
- Health Product Declarations
- Declare,SM The Nutrition Label For Products
- Indoor Air Quality – Indoor Advantage™ and Indoor Advantage™ Gold for furniture and building materials
- International Living Future Institute - Living Product Challenge
- Lead Safe Paint®
- Life Cycle Assessment
- NSF/ANSI 140 Sustainability Assessment for Carpet
- NSF/ANSI 332 Sustainability Assessment for Resilient Floor Coverings
- No Added Urea Formaldehyde
- Product Category Rules for Environmental Product Declarations
- Product Environmental Footprint
- Recycled Content
- SCS Responsible Source™ for Synthetic Fiber Materials and Products





JEWELRY, ELECTRONICS, METALS AND MINING

- Conflict Minerals Reporting
- Fairmined™ Gold
- IRMA Certification
- Responsible Jewellery Council
- Responsible Minerals Assurance Process
- SCS Sustainably Produced Diamonds
- SCS Recycled Content
- SCS Responsible Source™
- Signet Responsible Sourcing Protocol
- SMETA® Social Audit, Social Compliance Program





“We were thrilled to be able to partner with SCS Global Services to conduct a complete life cycle assessment for AERA. SCS analyzed all areas of our business from production to transportation to storage and delivery and scientifically measured our impacts on the environment. Subsequently, SCS helped us to identify meaningful solutions to offset the key impacts. Our company has a “110% sustainable” mission, which is the core of our commitment to make a net positive impact on the environment. Through this process we are acting to not only neutralize our impact on the planet but to help it heal. We are pleased to say that we are certified carbon negative and have achieved a negative impact on fresh water usage. These achievements, as well as being fully transparent to our customers, would not have been possible without the support of SCS.”

Tina Bhojwani
Co-Founder & CEO, AERA



► Environmental Product Declaration
for Haworth® Zody® task chair



LIFE CYCLE SERVICES



- Comparative Life Cycle Assessment
- Corporate Sustainability Footprinting
- Environmental Product Declaration
- Environmentally Preferable Product
- LCA Critical Review
- LCA Study
- Product Category Rule Development
- Product Environmental Footprint



RESPONSIBLY SOURCED

- Bonsucro Certification for Sugar Cane
- Responsible Source for Textiles – Advisory and Verification Services for a Sustainable Supply Chain
- Responsible Sourcing Strategies and Verification Services
- Roundtable on Sustainable Palm Oil – Sustainable Palm Oil Certification for Growers, Oil Mills, Refiners, and Traders
- SMETA® Social Audit, Social Compliance Program

SUPPLY CHAIN MANAGEMENT

- Green Retail Consulting
- Materiality Assessment
- Responsible Sourcing
- Starbucks C.A.F.E. Practices
- Starbucks COCOA Practices
- MSC Chain of Custody

“C.A.F.E. Practices is, we believe, the right way to grow coffee. Ultimately for the consumer, this translates into the finest cup of coffee that also supports farmers.”

Kelly Goodejohn

Director for Starbucks’ ethical sourcing programs





FISHERIES AND SEAFOOD

- Aquaculture Stewardship Council® Responsible Aquaculture Production
- Aquaculture Stewardship Council® Seafood Chain of Custody
- Fair Trade USA Capture Fisheries Standard
- Fisheries Improvement Projects
- Marine Stewardship Council® Chain of Custody
- Marine Stewardship Council® Fisheries
- Responsible Fisheries Management Chain of Custody
- Seafood Safety and Hazard Analysis Critical Control Points
- Tailored Fisheries Consulting Projects



“We are thrilled to congratulate the longfin squid fishery for becoming the first squid fishery in the world to attain MSC certification. This achievement is an acknowledgement and testimony to the great work that the fishers are doing to ensure that they fish responsibly, and will have the resource available for generations to come.”

Brian Perkins
Regional Director for the Americas, Marine Stewardship Council®

“We are excited to build additional trust with our customers through MSC’s certification of our longfin squid fishery. This certification demonstrates that our domestic fisheries management system is working to sustainably manage our major squid fishery to the benefit of the resource, fishing communities, and calamari lovers everywhere.”

Wayne Reichle
President, Lund’s Fisheries





SUSTAINABLE FORESTRY

- Forest Stewardship Council® Responsible Forest Management
- Forest Stewardship Council® Chain of Custody
- Programme for the Endorsement of Forest Certification Chain of Custody
- Responsible Wood Product Chain of Custody
- Responsible Wood Forest Management
- Roundtable on Sustainable Palm Oil
- SCS Legal Harvest™ Timber Legality
- SCS Salvaged Wood and Fiber
- Supply Chain Verification
- Sustainable Biomass Program
- Sustainable Forestry Initiative Chain of Custody
- Sustainable Forestry Initiative Fiber Sourcing
- SVLK (Indonesia) Timber Legality
- Due Diligence for European Union Timber Regulation and the U.S. Lacey Act
- SMETA® Social Audit, Social Compliance Program

“We have been FSC certified by SCS since 2014. Our policy to source FSC-certified materials and to use our own waste products in paper production not only meets our sustainability values, but helps our bottom line. Through use of these sources, we are demonstrating our commitment to serving our customers for the long haul.”

Marcos Uribelarrea
Paper Business Director, Ledesma



TRAINING AND EDUCATION

We provide a wide range of training courses and webinars, delivered by experienced industry professionals, to assist you and your team in confidently developing, implementing, and improving your operations.

Food Safety Focus

Our food safety team has been providing specialized training courses for more than a decade. These courses address a broad range of topics, including the requirements of internationally recognized food safety audit and certification schemes, as well as government mandated food safety measures. We specialize in methods to reduce food safety risks and teach you how to prepare for audits.

We offer a variety of training styles including webinars, classroom-style at selected locations or virtually enabled, and self-paced online courses. All courses are led by experienced, qualified professionals, and provide curriculum based on the most current food industry standards. Courses include training materials, exams if applicable, and certificates of completion. Our clients choose a training platform that fits best. For a full listing of current food safety training courses, visit: scsglobalservices.com/training.

Flexible Auditing Solutions

In our changing world, resilience is essential for success. The coronavirus pandemic has served as a stark reminder that companies and organizations must be prepared to innovate and adapt rapidly to changing circumstances.

As a third-party certification provider, our job is to be there for our clients, providing flexible onsite and remote auditing solutions tailored to each organization's unique needs. Combining decades of auditing expertise with advanced tools and technologies, we're helping our clients deliver on their promises and keep their operations strong with flexible auditing solutions.

Wide Range of Webinars

Wide Range of Webinars. SCS hosts free webinars on subjects related to our wide range of service offerings. These webinars provide in-depth explanations of complex material, translate technical information into user-friendly guidance, review market-related issues, and provide how-to instructions. Our library of webinars can be found on our Resource Center at: scsglobalservices.com/resources/all.

Webinar Topic Examples

- Measure and Manage Sustainable Chain Risks with Easy-to-Use Tools
- Building Products for Healthy Interiors
- LEED V4. EPD Update for Product Manufacturers
- Implementing FSC® Controlled Wood Risk Assessment
- Advances in Life Cycle Assessment
- Tackling Climate Change Based on the Latest Climate Science
- Remote Audits for Chain of Custody: What to Expect
- Thriving in a Water Stressed World
- Water Stewardship Streamlined
- COVID-19 in the Food Industry
- Food Safety and Quality for Hemp and Cannabis
- Gluten-Free Testing and Avoiding Cross-Contamination
- Sustainably Grown Certification
- Non-GMO Verified: What to Do about High-Risk Ingredients



Standards Development

SCS Standards is committed to the development of leadership standards that drive sustainability practices and continuous improvement in a practical, responsible, and scientifically-rigorous manner. To this end, we work in four ways:

1. We initiate the development of standards for industry sectors and claims categories that are underserved, and that offer important advances in one or more aspects of sustainability.
2. We participate on national, international, and independent, multi-stakeholder standards writing committees to develop new, consensus-based product and management standards in a wide range of industry sectors.
3. We partner with industry associations and companies who choose to develop their own in-house standards and specifications to establish industry norms, for quality control, and to facilitate supply chain management.
4. We supply third-party auditing and certification services to help test standards during the pilot stage to ensure auditability and credibility.



RECOGNITION

Over the years, SCS has earned a strong reputation in the industries it serves, standing out for its in-depth expertise, professionalism, and responsive customer service.

“SCS is an innovator in the field of indoor air quality and a marketplace leader in certification. Its global scope and credibility make SCS the ideal certification body to bring the asthma & allergy friendly® certification to more products in more countries.”

Dr. John McKeon
CEO Allergy Standards Limited

“Numi has worked with SCS Global Services across a variety of programs, from assurance for our own Fair Labor Practices supply chain program, to Non-GMO verification, and, most recently, as the certification partner for a new Fair Trade USA supply chain. We’ve also had the opportunity to work with SCS’ LCA team as a service provider for packaging LCA and marine degradation studies. We are always impressed by the professionalism, expertise, and impeccable customer service delivered by SCS staff. SCS is truly a trusted partner and valuable resource for any brand seeking to measure and validate their sustainability claims.”

Jane Franch
Director of Quality, Sourcing and Sustainability
Numi Organic Tea

“We are deeply committed to the food safety values of the GFSI standard and aim to foster the principles of the Sustainably Grown audit in our harvesting, cooling and growing practices. SCS has been a fantastic resource and group to work with. Their customer service has made the process of certification all that much better.”

Kristina Nunes
Director of Food Safety, The Nunes Company, Inc.

“We’ve always had great communication from the staff at SCS. Our auditor is a wealth of information for companies. We are very lucky to have his experience and professionalism in our industry.”

Ilwaco Landing Fishermen
Regarding its Marine Stewardship Council (MSC) Chain of Custody certification

“High marks for the SCS audit team for their performance in the field.”

Wisconsin Department of Natural Resources
Regarding its Forest Stewardship Council (FSC) Responsible Forest Management certification

“With EFI being new, I was pleased with how SCS Global worked with us to make it a clear, cooperative process. We were able to effectively navigate the requirements with sensible flexibility to reduce potential disruption to our day-to-day operations, while ensuring we met all auditor milestones. The auditors were professional and engaged in the process, making honest connections with our employees, creating a comfortable setting for the employee interviews.”

Kirsten Bews
Director, HR and Compliance, Houweling’s Group
Regarding its Equitable Food Initiative (EFI) certification

“Social responsibility is gaining increased awareness in our industry. There are a lot of people making fantastic claims. Stakeholders can become confused and don’t know who or what to believe. SCS helps separate the wheat from the chaff. Their integrity and competence brings needed credibility to the certification process.”

John Farrington
COO, Andrew & Williamson

“The Environmental Paper Network is very pleased that SCS Global Services will be steering this important effort. The deep expertise of SCS Global Services in Life Cycle Assessment, their knowledge of the forest and paper industry, and their reputation for thoroughness and quality will position this project to successfully develop truly useful and fair comparisons of the impacts and sustainability of wood and paper products.”

Joshua Martin
Director, Environmental Paper Network

AWARDS

Environmental Certification Specialists of the Year (2018)
Clean Energy Awards Program
Global Energy News

Sustainability Leadership Award (2017)
Business Intelligence Group

Best Renewable Energy Verification Specialist (2016)
Clean Energy Awards Program
Global Energy News

Award for Sustainability (2016)
Business Environmental Awards
Acterra

SQFI Auditor of the Year – Heena Patel (2015)
Safe Quality Food International

FSC Leadership Award – Robert Hrubes (2014)
Design & Build with FSC at GreenBuild
Forest Stewardship Council

Best Validation Company and Best Verification Company (2012)
2012 Carbon Market Survey
Carbon Trading Magazine

Certification Body of the Year (2012)
Forest Stewardship Council® (FSC) Australia

OUR CLIENT CARE PLEDGE

Quality of Service

You can count on us to bring the collective talents of our entire team at SCS to serve your needs. We will do our best to provide you with consistent, accurate information, and will continuously work to increase our expertise. When we don't have the answer, we will find someone who does and keep you updated on our progress. We will happily refer you to other resources if we're unable to meet your needs.

Identify and Anticipate Needs

We will always do our best to “walk in your shoes” to understand and anticipate your needs. We will listen first, and ask questions, to clearly understand your situation.

Reliability

We will do what we say we'll do. We will do our best to make sure our service reasonably meets your expectations. If things don't go as planned, we'll be honest and quick to keep you informed. If you ever become upset or unhappy with our service, we'll work with you to do all we can to resolve the problem to your satisfaction.

Accessibility & Responsiveness

We will be there when you need us and will be responsive to your needs. In general, we'll respond to phone calls and emails within one business day. If we don't think we can respond within two business days, or if we're away for an extended period, we'll make sure you have contact information for one of our colleagues.

Respect

We will act professionally and treat you with courtesy and respect. We will provide prompt and friendly service. We will be patient, understanding, calm and courteous when you express a question or concern about our service or the standards with which we work. We will respect your time and provide information in a concise and straightforward manner.

Trust

We will work hard every day to earn your trust and confidence. We will work with our colleagues to maintain a positive reputation – both with our clients and stakeholders – for the credibility and integrity of our service. We will do our part to ensure SCS provides fair and objective audits that stand up to scrutiny.

ACCREDITATIONS AND AFFILIATIONS

Program	Accreditation / Approval Body	Accredited / Approved Since:
Forest Stewardship Council® Responsible Forest Management	Accreditation Services International	February, 1996
Forest Stewardship Council® Chain of Custody	Accreditation Services International	February, 1996
Marine Stewardship Council® Sustainable Fishing	Accreditation Services International	January, 2001
Marine Stewardship Council® Chain of Custody	Accreditation Services International	January, 2001
Organic crops, wild crops and handling operations	U.S. Department of Agriculture National Organic Program	April, 2002
Safe Quality Foods standards (SQF Code Edition 7)	American National Standards Institute	March, 2009
PEFC ST 2002:2013 Chain of Custody of Forest Based Products	American National Standards Institute	March, 2009
Indoor Advantage™	American National Standards Institute	March, 2009
Indoor Advantage™ Gold	American National Standards Institute	March, 2009
FloorScore® (Resilient Floor Covering Institute)	American National Standards Institute	March, 2009
Greenhouse Gas Validation and Verification Body ISO 14065 and 14064-3 for: • The Climate Registry General Verification Protocol • Verified Carbon Standard • Climate Action Reserve, Forest Verification Protocol • The American Carbon Registry	American National Standards Institute	May, 2009
UTZ Chain of Custody Standard	UTZ	May, 2009
level®, BIFMA e3-2012 Sustainable Furniture Standard	American National Standards Institute	October, 2010
Veriflora® Standard for Responsible Peatland Management	Canadian Peat and Sphagnum Association	January, 2011
Bonsucro System Option 1 V4	Better Sugarcane Initiative	July, 2011
GLOBALG.A.P. Option 1 V5.0	American National Standards Institute	August, 2011
Green Squared® Standard	Tile Council of North America	November, 2011
Aquaculture Stewardship Council® Chain of Custody	Accreditation Services International	April, 2012
Fairmined standard	Alliance for Responsible Mining (ARM)	April, 2012
ISCC Plus standard	International Sustainability and Carbon Certification	May, 2012
ISCC standard	International Sustainability and Carbon Certification	May, 2012
Mexico GAP V4.0	American National Standards Institute	November, 2012

Program	Accreditation / Approval Body	Accredited / Approved Since:
GLOBALG.A.P Produce Safety Standard V4.0 (PSS)	American National Standards Institute	December, 2012
California Cap-and-Trade Program	California Air Resources Board	February, 2013
Facts™	Association of Contract Textiles (ACT)	March, 2013
Health Product Declaration	Health Product Declaration (HPD) Collaborative	November, 2013
Aquaculture Stewardship Council	Accreditation Services International	March, 2014
Equitable Food Initiative® Scheme – Responsibly Grown. Farmworker Assured. Certification Body for Farms and Packing Facilities	Equitable Food Initiative	March, 2014
RJC Code of Practices and Chain of Custody Standards	Responsible Jewellery Council	April, 2014
Signet Responsible Sourcing Protocol Standards	Responsible Jewellery Council	April, 2014
Roundtable On Sustainable Biomaterials	Accreditation Services International	November, 2014
Environmental Product Declarations Verification	American National Standards Institute	March, 2015
Eligible Program Operator to develop Type III environmental programs and program declarations	American National Standards Institute	March, 2015
Sustainable Apparel Coalition Pilot Verification	Sustainable Apparel Coalition	July, 2015
Indoor Advantage™ Gold and Indoor Advantage™	BREEAM	July, 2015
Carbon Disclosure Project (CDP) Consultancy	CDP	August, 2015
Harmonized Produce Safety Standard V1.0	American National Standards Institute	December, 2015
GLOBALG.A.P. Option 2 V5.0	American National Standards Institute	December, 2015
Living Product Challenge Standard	International Living Future Institute	February, 2016
Declare™	International Living Future Institute	February, 2016
Non-GMO Project Verification Standard	Non-GMO Project	April, 2016
Alliance For Water Stewardship Standard	Alliance for Water Stewardship	June, 2016
Better Cotton Initiative standard	Better Cotton Initiative	July, 2016
Forest Products Australian Forestry Standard AS 4707:2014	American National Standards Institute	July, 2016
PrimusGFS, including the following scopes: • Good Agricultural Practices • Good Manufacturing Practices • Food Safety Management Systems • Hazard Analysis Critical Control Points	American National Standards Institute	July, 2016

Program	Accreditation / Approval Body	Accredited / Approved Since:
Conflict-Free Smelter Program	Conflict Free Sourcing Initiative	November, 2016
SCS Sustainably Grown®	American National Standards Institute	December, 2016
Eco-Labeling Certification body meeting the requirements of ISO 14020, ISO 14024 and ISO 17065	American National Standards Institute	December, 2016
Indoor Advantage™ and Indoor Advantage™ Gold Standards	U.S. Environmental Protection Agency Recommendations of Specifications, Standards and Ecolabels to federal purchasers	December, 2016
<p>Recognized conformity assessment bodies for services provided in connection with the following standards:</p> <ul style="list-style-type: none"> • level®, ANSI/BIFMA e3 – 2014, Certification for Sustainable Furniture • Green Squared®, ANSI A138.1 – 2011 v2, Certification for Sustainable Ceramic Tiles, Glass Tiles and Tile Installation Materials • facts®, NSF/ANSI 336 – 2011, Certification for Sustainable Commercial Furnishings Fabric • NSF/ANSI 140 – 2015 Sustainability Assessment for Carpet • NSF/ANSI 332 – 2015 Sustainability Assessment for Resilient Floor Coverings 	U.S. Environmental Protection Agency Recommendations of Specifications, Standards and Ecolabels to federal purchasers	December, 2016
RSPO Supply Chain Certification Systems	Accreditation Services International	January, 2017
Responsible Wood Australian Standard® For Sustainable Forest Management (AS 4708-2013)	Joint Accreditation System of Australia and New Zealand	June, 2017
Responsible Minerals Assurance Process	Responsible Minerals Initiative	August, 2017
Farm Sustainability Assessment	SAI Platform	August, 2017
Sustainable Biomass Program	Accreditation Services International	July, 2018
Greenhouse Gas Emissions Inventories	Airport Carbon Accreditation	July, 2018
ISO 22000 for Food Safety Management Systems	Joint Accreditation System of Australia and New Zealand	August, 2018
asthma & allergy friendly®	Allergy Standards Limited	November, 2018
RSPO Principles & Criteria	Accreditation Services International	November, 2018
SMETA	Sedex	October, 2019
FEMB Sustainability	American National Standards Institute	November, 2018
Sustainable Forestry Initiative Chain of Custody Standard	American National Standards Institute	March, 2019
FSSC 22000	FSSC 22000 Food Safety System	June, 2019
Gluten-Free	Gluten-Free Certification Organization	August, 2019
Sustainable Forestry Initiative Fiber Sourcing Standard, excluding Appendix 1	American National Standards Institute ANSI National Accreditation Board	December, 2019



PARTNERSHIPS AND AFFILIATIONS

Association of Professional Social Compliance Auditors

SCS is proud to be a member of the Association of Professional Social Compliance Auditors (APSCA), a professional association promoting the use of reputable independent social compliance audits as a tool to advance workplace conditions globally.

AgSafe

The mission of AgSafe is to advance the food and farming industries commitment to a safe, sustainable workforce and food supply, by providing practical education and resources. Through this partnership, SCS' clients have access to expanded training opportunities. Additionally, SCS clients gain access to AgSafe's "Member's Only" resources.

Business and Institutional Furniture Manufacturers Association (BIFMA)

BIFMA is the non-profit trade association for business and institutional furniture manufacturers. SCS is an active and long-standing member of BIFMA technical working groups for the e3 Furniture Sustainability Standard and M7.1/X7.1 VOC Emissions Standards.

eco-INSTITUT

eco-INSTITUT is a leading provider of product emissions and chemical testing based in Cologne, Germany. It conducts volatile organic compound (VOC) emissions testing for the SCS Indoor Advantage™, SCS Indoor Advantage™ Gold, and FloorScore® certification programs in conformance with industry-recognized sustainability and environmental claims standards. Its partnership with SCS launched in May, 2016.

Florida Fruit and Vegetables Association

The Florida Fruit and Vegetable Association is the state's leading full-service specialty crop organization, serving Florida's grower-shipper community since 1943. FFVA represents a broad range of crops, including vegetables, citrus, tropical fruit, berries, sod, sugar cane, tree crops and more.

Grower Shipper Association of Central California

GSA is a respected and continuously growing force in the agricultural industry committed to representing the needs of its members. SCS is an associate member of The Chairman's Roundtable which allows GSA members to team up with industry leaders to make a stronger impact in shaping the important local, regional, state and federal issues facing agriculture.

German Institute of Global and Area Studies

GIGA is an independent social science research institute whose mission is to analyze political, social, and economic developments in Africa, Asia, Latin America, and the Middle East, as well as global issues. The GIGA approach is global in content, reach, and structure.

Institute of Food Technologists

Since 1939, IFT has been advancing the science of food and its application across the global food system by creating a dynamic forum where individuals from more than 90 countries can collaborate, learn, and grow, transforming scientific knowledge into innovative solutions for the benefit of people around the world.

International Precious Metals Institute

IPMI is an international association of members of the precious metals community formed to provide a forum for the exchange of information and technology. IPMI seeks and promotes the efficient and environmentally sound use, reuse, and recycling of precious metals from both primary and secondary sources. IPMI conducts educational meetings and courses and serves as a primary resource for information worldwide.

ISEAL Alliance

The ISEAL Alliance is an internationally recognized organization dedicated to ensuring credible and innovative sustainability standards. SCS has been a subscriber since September, 2014.

mindful MATERIALS

mindful MATERIALS is a design industry initiative that provides a common platform for manufacturers to clearly communicate transparency and optimization information for their building products.

Produce Marketing Association

The Produce Marketing Association is a trade organization representing companies from every segment of the global fresh produce and floral supply chain. PMA helps members grow by providing connections that expand business opportunities and increase sales and consumption. SCS has been a member for over two decades.

Program Operators Consortium

POC is a group of standards developers and certifiers specializing in the development of Product Category Rules and the certification of Environmental Product Declarations, working together to advance environmental product transparency in the marketplace. SCS became a member in 2016.

Sustainable Apparel Coalition

The Sustainable Apparel Coalition was formed by sustainability leaders and leading environmental and social organizations to address current social and environmental challenges, representing more than one-third of the global apparel and footwear industries. SCS has been an affiliate member since 2015.

Sustainable Purchasing Leadership Council

SPLC was created to simplify, optimize and standardize the practice of sustainable procurement. SCS is a member of the Founders Circle.

Texas International Produce Association

TIPA was created in 1942 to represent the business, economic, and political interests of Texas-grown fruits and vegetables; and address the issues and opportunities surrounding the imports of Mexico-grown produce that is shipped through Texas ports.

Textile Exchange

Textile Exchange is a global nonprofit organization that works with the entire textile supply chain to reduce environmental impacts and promote positive change within the industry. SCS collaborates with the Textile Exchange on climate change metrics and environmental claims verification programs and processes.

The Last Prisoner Project

The Last Prisoner Project focuses on justice initiatives for individuals still incarcerated for victimless cannabis offenses. SCS is supporting the Prison to Prosperity Reentry Program with food safety vocational training scholarships.

ToxServices

ToxServices is a scientific consulting firm focused on toxicology and risk assessment. It helps manufacturers prepare and publish their HPDs using the HPD Collaborative's online builder tool, while SCS provides the independent verification required to validate the HPD disclosure claim. This partnership launched in May, 2016.

TraceTrust

TraceTrust is committed to elevating the Cannabis and Hemp industry's standard of dose accuracy to support manufacturers dedicated to product transparency and safety, furthering consumer confidence in Cannabis and Hemp derived products. A True Dose™ and HGMP™ are the first universal independent third-party certifications to validate the source of all ingredients, good manufacturing practices (GMPs), instructions for use, and label claims.

United Fresh

United Fresh Produce Association is the industry's leading trade association committed to driving the growth and success of produce companies and their partners. United Fresh represents the interests of member companies throughout the global fresh produce supply chain, including family-owned, private and publicly traded businesses as well as regional, national and international companies. SCS has been a member for over two decades.

U.S. Green Building Council

The U.S. Green Building Council is a nonprofit organization that promotes sustainable design and construction through the LEED building rating system, along with educational offerings, nationwide chapters, and the annual Greenbuild Conference and Expo.

GLOBAL OFFICES

SCS AUSTRALIA and NEW ZEALAND

As a leading third-party certifier of environmental and sustainability claims in Australia and New Zealand for 15 years, we have certified more than 130 companies and organizations. Clients include FSC-certified forest owners and chain-of-custody product manufacturers, MSC-certified fisheries managers, and more.

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SCS BRAZIL

SCS Global Services provides third-party certification of environmental and sustainability claims in Brazil, in partnership with Sysflor. Our dedicated team has audited and certified almost 2,000,000 hectares of Brazilian forests, and issued over 100 Chain-of-Custody certifications and legality verifications. In addition, SCS certifies to the Bonsucro standard for sugar, Fair Trade standard for coffee, and much more.

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SCS CANADA

SCS Global Services has been providing third-party certification of environmental and sustainability claims to clients in Canada for more than 30 years. Our Canadian operation serves clients in the energy, forestry, wood products, paper and printing, and fisheries industries. SCS Canada's flexible approach to project execution allows us to deliver appropriate, cost-effective sustainability solutions that enhance the customer experience

and increase long-term business success. Our audit professionals are highly qualified in their fields and bring a rich mix of academic disciplines and experience to their work.

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SCS CENTRAL AMERICA

Through our office in San Jose, Costa Rica we provide independent audit and certification services for clients in the forestry and agricultural sectors throughout Central America and northern South America. SCS Global Services has accreditations FSC, VCS, CCB, CAR, GMP / HACCP / BRC, GlobalG.A.P., GAP, SQF, TNC, US Fair Trade, Bonsucro, MSC, ASC, among others.

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SCS CHINA

SCS Global Services has been providing premium sustainability services in China for many years and with our agents, we continue to provide trust, expertise and customer service to help companies create a sustainable path to the global marketplace.

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SCS EUROPE

SCS has been providing global leadership in third-party environmental and sustainability certification, auditing, testing, and standards development for over 30 years. Our programs span a wide cross-section of industries, recognizing achievements in green building, product manufacturing, food and agriculture, forestry, retail, and more. We are accredited to provide services under a wide range of nationally and internationally recognized certification programs. We are uniquely positioned to provide comprehensive, market driven sustainability solutions to create value for our customers. Consistent with our mission, we are a chartered benefit corporation, reflecting our commitment to socially and environmentally responsible business practices.

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SCS INDIA

SCS India services the South Asia and Middle East markets on behalf of SCS Global Services, providing third-party certification, auditing and testing of environmental, sustainability and quality claims. We offer accredited and globally-recognized programs such as FSC® and PEFC and provide additional services specific to the India market.

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SCS MIDDLE EAST

SCS Middle East services the South Asia and Mideast markets on behalf of SCS Global Services, providing third-party certification, auditing and testing of environmental, sustainability and quality claims. We offer accredited and globally-recognized programs such as FSC®, PEFC Chain of Custody, timber legality verification, as well as additional services specific to the Middle East market.

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Middle East - Forestry Certification Services

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SCS SOUTH AMERICA

SCS Global Services has an established record of action in South America. With clients in nine countries, we offer a wide range of FSC Forest certification services, sustainable agriculture, Veri-Flora flowers, organic legality verification, recycled material and environmental declarations.

South America – Sustainable Biofuels/Bioproducts, Sugarcane, Soybean And Palm Certifications

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South America – Sustainable Agriculture

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South America – Sustainable Seafood & Water Management

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South America – Environmental Certification Services

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SCS SOUTHEAST ASIA

Through our Indonesia office, SCS Global Services provides third-party certification, auditing and testing services to the Southeast Asia markets. We specialize in forestry, fisheries, agriculture, and manufacturing claims through a variety of globally recognized programs including FSC, MSC, Fair Trade, GlobalG.A.P. and many others. Rely on us for regional knowledge, reliable customer service, and professional expertise.

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Southeast Asia - Environmental Certification Services

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SCS U.S. HEADQUARTERS

SCS provides services around the world, working in the natural resources, built environment, consumer products and climate sectors. Partnering with companies, government agencies, NGOs, and stakeholders, we are striving to advance sustainable development goals through independent assessment, the application of sound science, and innovative solutions. Through these services, we are enabling decision-makers and purchasers to make informed decisions, giving innovators a competitive edge, and helping to drive the development of leadership standards to create a framework for continuous improvement.

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